

How do I configure different settings for a single Agent instance?

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Problem

I want to configure one Agent instance independently of other instances of the same Agent. The transparent identification agent settings in Websense Manager are global, and apply to all instances of the agent I have installed.

Solution

If you have multiple instances of DC Agent, eDirectory Agent, or RADIUS Agent, you can configure one instance independently of the others. Unique settings for a particular agent instance override certain global settings in the Settings dialog box. Settings that can be overridden in this manner are marked with an asterisk (*) in the Settings dialog box.

For detailed agent configuration instructions, see the *User Identification* chapter of the *Websense Enterprise Administrator's Guide*.

To configure a particular instance of an agent:

1. Stop all Websense services. The order in which you stop services is critical. For details, see Websense [Knowledge Base article 473](#).
 - o **Windows:** Stop or start services via the Windows Services dialog box.
 - o **Solaris/Linux:** Stop or start all Websense services with the following commands:

```
./WebsenseAdmin stop  
./WebsenseAdmin start
```

2. On the machine running the agent instance, go to the agent installation directory.
3. Open the appropriate .ini file in a text editor:
 - o for DC Agent: transid.ini
 - o for eDirectory Agent: wsedir.ini
 - o for RADIUS Agent: wsradius.ini
4. Locate the parameter to change for this agent instance.
For example, optionally enable an authenticated connection between this agent instance and the Websense Filtering Service. To do this, specify a password value in the .ini file, as shown next.

```
password=[xxxxxx]
```

5. Modify any other values as needed.

NOTE	Entries for .ini parameters are case-sensitive.
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6. Save and close the .ini file.
7. If you made a change to DC Agent settings, remove the following files from the DC Agent installation directory.

Journal.dat
XidDcAgent.journal
XidDcAgent.bak

These files will be recreated automatically when you start the Websense DC Agent service.

8. Update the Agent in Websense Manager, as follows.
 - a. In Websense Manager, select **Server > Settings**.
 - b. Select **User Identification** in the navigation pane.
 - c. Under **Identify users with these transparent identification agents**, select the agent and then click **Edit**. The Edit Transparent Identification Agent dialog box appears.

NOTE

If you modified the port value for this agent instance (equivalent to the **TCP Port** value in the Settings dialog box), you must remove and then re-add the agent.

To remove the agent, select the agent and then click **Delete**.
To add the agent instance again, click **Add**.

- d. Enter the Server and Port this agent instance uses. If you specified a unique port number in the .ini file, ensure that your entry here matches that value.
 - e. If you want to use an authenticated connection between this agent instance and Filtering Service, check **Enable Authentication**, and specify a password. If you specified a unique authentication password in the .ini file, ensure that your entry here matches that password
 - f. Click **OK**.
 - g. Click **OK** in the Settings dialog box.
 - h. Click **Done** to save your changes and close the Settings dialog box.
9. Start the Websense services. The order in which you start services is critical. For details, see Websense [Knowledge Base article 473](#).

For more information, see the *Websense Enterprise Administrator' Guide*:
<http://www.websense.com/global/en/SupportAndKB/ProductDocumentation/>.